

GODSPEED *Project*

2518 Continental Ave, El Monte, CA91733

Tel: (626)442-3988

Web: www.godspeedproject.com

Warranty Claim Form

THIS FORM MUST BE COMPLETED IN FULL BEFORE CLAIM IS PROCESSED. Original Invoice Required

Date of Claim:

Buyer Name ,Address & Phone#

Seller name/ Ebay seller/ Amazon Seller:

Seller Address (Distributors/ Retails shop ONLY)

Car Model:

Make:

Year:

Godspeed Part Number(website part #):

Manufacture part number(coilover ONLY, located on the bottom of the shock)

Date of Purchase(MM/DD/YY):

Date of Failure (MM/DD/YY):

Description of Failure (with Photos and/or videos)

List of Failed Component(s)

For Godspeed Project Use ONLY

Warranty No: W

Claim Form Received Date:

Product Recall: Y/N

Products Received Date:

Claim: Approved/ Disapproved

Approval Date:

List of Failed Component(s)

Remark:

Approved by:

Tracking #:



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Godspeed Project warranty applies to the original retail purchaser. Each new Godspeed Project product purchased from an authorized Godspeed Project dealer shall be free from defects for the period(s) of time listed below, when used on private passenger cars and light trucks for personal use under normal operating conditions.

WHAT IS COVERED BY THIS WARRANTY?

This warranty covers defect in material and workmanship in the Godspeed Project product. Godspeed Project's sole and exclusive obligation under this warranty is limited to the exchange/replacement of a defective Godspeed Project product in accordance with this limited warranty. Invoice is required for all warranty claims, no exceptions.

Buyer assumes all risks and costs associated with the use of Godspeed Project products. Godspeed Project will not be responsible for any damage or loss aside resulting from our product. Mechanical, labor and any other damages caused by the defective item will not be covered. Factory defects in material and manufacturing (excluding cosmetic defects, other imperfections such as rust, etc.) will be covered under normal conditions for the original owner.

Coilover suspension kits are covered by a one (1) year manufacturer warranty against product defects. Any modifications or abuse to the coilover suspension kits will automatically void the warranty. After the first warranty replacement, there will be a six (6) month warranty on the item.

WHAT IS NOT COVERED BY THIS WARRANTY?

The warranty does not apply to conditions caused by normal wear and tear nor to Godspeed Project products that have been (a) altered, modified, reworked, improperly applied or installed, (b) installed on vehicles used for commercial or racing purposes, and/or (c) damaged due to vehicle modifications or accident. The cost of any removal and installation of a replacement Godspeed Project product is not included. The cost of transportation for the shipment of a replacement product is not covered by this warranty. Installation by a certified mechanic is required for any future warranty claims.

Godspeed Project's warranty is in lieu of and excludes all other warranties, express, implied, statutory, or otherwise created under applicable law, provided however, that any warranty of merchantability and any warranty of fitness for a particular purpose are limited to the limited warranty periods set forth herein for the products. Godspeed Project shall not be liable for direct, indirect, special, incidental or consequential damages of any nature whatsoever. Purchaser's sole and exclusive remedy under this warranty shall be limited, at Godspeed Project's exclusive discretion, to (1) replacement of any defective product; or (2) a refund of the purchase price of the Godspeed product.

These warranties give you certain legal rights, and you may have other rights which vary from State to State. Some states do not allow the limitations of implied warranties or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Damages caused by shipping will not be covered since they are not considered manufacturer defects.

CAN THIS WARRANTY BE TRANSFERRED?

No. This warranty is not assignable or otherwise transferable to any subsequent purchaser or user of the product and any sale or other transfer of the product shall void this warranty and Godspeed Project shall thereafter have no further obligation or liability with regards thereto.

PROCEDURE FOR MAKING A WARRANTY CLAIM

1. Purchaser **MUST** complete the warranty claim form.
2. When a purchaser has a warranty claim for an alleged defective Godspeed Project product, the product must be inspected to see if the product qualifies for a replacement under the terms of this warranty. Invoice is required for all warranty claims, no exceptions.
3. To make a claim under this warranty, the purchaser must return the defective product to the original place of purchase or an authorized Godspeed Project dealer (in the event that the original seller no longer exists) for verification and exchange. A valid copy of the original dated retail proof of purchase receipt must accompany any warranty claim.
4. If the provisions of this warranty are met and the product is determined to be defective and qualifies for replacement, the product will be replaced with a new unit of the same or superseded Godspeed Project part number. In the case of a unit being superseded, replacement must be stated in the application section of the current Godspeed Project catalog.

Warranty claims will not be honored for products that:

- Are worn, but are not defective. (An example is where only one unit is defective and the consumer requests a pair be replaced. Since the Godspeed Project warranty only covers the defective unit, the claim for the worn but not defective unit will not be honored.)
- Does not qualify due to the expiration of the warranty time duration specified above for each product
- Installed on non-cataloged applications
- Purchased from an un-authorized Godspeed distributor
- Are improperly installed, modified or abused. Installation by a certified mechanic is required.